



Internet Crimes Against Children (ICAC) On-Line Child Protection System Performance Questions and Definitions

PERFORMANCE QUESTIONS	DEFINITIONS
ACTIVITIES AND OUTPUTS	
1. How many unique individuals used the system during this reporting period? _____	Unique means unduplicated. Individuals should be counted only once during a reporting period. Unique individuals should not be counted in more than one reporting period. Individuals refers to professionals involved in investigations of child sexual abuse material, child sexual exploitation, and child sex trafficking. System refers to the ICAC Children On-Line Child Protection System (ICACCOPS), which includes an array of tools that assist law enforcement professionals and help them investigate ICAC-related offenses. Reporting period refers to the specific timeframe covered by this report.
2. How many unique individuals received training or technical assistance about the system during this reporting period? _____	Unique means unduplicated. Individuals should be counted only once during a reporting period. Unique individuals should not be counted in more than one reporting period. Individuals refers to professionals involved in investigations of child sexual abuse material, child sexual exploitation, and child sex trafficking. Training refers to in-person or virtual teaching and learning activities (including planning, curriculum development, and delivery) and skills-based training that teach practical, hands-on, specific, and job-related abilities and competencies that learners can apply immediately in their work and organizations. Technical assistance refers to development, dissemination, and delivery of specialized knowledge or expertise to an organization or group of individuals to address a problem and inform policy, procedure, or practice. System refers to ICACCOPS, which includes an array of tools that assist law enforcement professionals and help them investigate ICAC-related offenses. Reporting period refers to the specific timeframe covered by this report.
3. Of the unique individuals who attended trainings during this reporting period, how many completed an evaluation form? _____	Unique means unduplicated. Individuals should be counted only once during a reporting period. Unique individuals should not be counted in more than one reporting period. Individuals refers to professionals involved in investigations of child sexual abuse material, child sexual exploitation, and child sex trafficking. Training refers to in-person or virtual teaching and learning activities (including planning, curriculum development, and delivery) and skills-based training that teach practical, hands-on, specific, and job-related abilities and competencies that learners can apply immediately in their work and organizations. Reporting period refers to the specific timeframe covered by this report.

	Evaluation forms can be online or paper-based and are typically offered to participants near the end of or after the conclusion of training or technical assistance. Their purpose is to collect structured feedback from participants about the quality, relevance, and effectiveness of the training or technical assistance. The forms help assess satisfaction, trainer or provider performance, content value, and areas for future improvement to ensure training or technical assistance goals are met.
4. How many unique individuals provided feedback on the system during this reporting period? _____	Unique means unduplicated. Individuals should be counted only once during a reporting period. Unique individuals should not be counted in more than one reporting period. Individuals refers to professionals involved in investigations of child sexual abuse material, child sexual exploitation, and child sex trafficking. Feedback means the individual was reached and responded to follow-up questions about their use of ICACCOPS. System refers to ICACCOPS, which includes an array of tools that assist law enforcement professionals and help them investigate ICAC-related offenses. Reporting period refers to the specific timeframe covered by this report.
5. Did you experience any challenges that impacted project activities during this reporting period? If yes, how did you address the challenges, or do the challenges remain unresolved? ☐ Yes: _____ ☐ No	Challenges related to project activities can vary; examples might include: • Scope expansion: requirements expanding beyond the original scope. • Resource constraints: insufficient personnel, equipment, or materials, or overbooked resources. • Scheduling: unachievable deadlines leading to missed milestones, burnout, or reduced quality. • Communications: poor communication practices that result in rework. • Administrative: manual processes, organizational silos, or processing backlogs. • Technical: inadequate skills for specific tasks, improper tool usage, or difficulty in determining the best approach for complex activities. • Risk management: failure to anticipate, plan for, or mitigate risks, causing unexpected delays or stoppages. • Accountability: confusion over who is responsible for project tasks or outcomes. • Documentation: difficulty locating project documents or assets, or maintaining consistent, real-time progress tracking. Reporting period refers to the specific timeframe covered by this report.
OUTCOMES	
6. Of the unique individuals who completed a training evaluation form during this reporting period, how many reported increased knowledge? _____	Unique means unduplicated. Individuals should be counted only once during a reporting period. Unique individuals should not be counted in more than one reporting period. Individuals refers to professionals involved in investigations of child sexual abuse material, child sexual exploitation, and child sex trafficking. Training refers to in-person or virtual teaching and learning activities (including planning, curriculum development, and delivery) and skills-based training that teach practical, hands-on, specific, and job-related abilities and competencies that learners can apply immediately in their work and organizations.

	Evaluation forms can be online or paper-based and are typically offered to participants near the end of or after the conclusion of training or technical assistance. Their purpose is to collect structured feedback from participants about the quality, relevance, and effectiveness of the training or technical assistance. The forms help assess satisfaction, trainer or provider performance, content value, and areas for future improvement to ensure training or technical assistance goals are met. Reporting period refers to the specific timeframe covered by this report. Increased knowledge might focus on capabilities and skills related to ICACCOPS, including but not limited to enhanced understanding of workflows and reporting features, mastering data input procedures, and navigating the user interface.
7. Of the unique individuals who provided feedback during this reporting period, how many reported that the system was easy to use? _____	Unique means unduplicated. Individuals should be counted only once during a reporting period. Unique individuals should not be counted in more than one reporting period. Individuals refers to professionals involved in investigations of child sexual abuse material, child sexual exploitation, and child sex trafficking. Feedback means the individual was reached and responded to follow-up questions about their use of ICACCOPS. Reporting period refers to the specific timeframe covered by this report. System refers to ICACCOPS, which includes an array of tools that assist law enforcement professionals and help them investigate ICAC-related offenses.
8. Of the unique individuals who provided feedback during this reporting period, how many reported the system increased their investigative capacity? _____	Unique means unduplicated. Individuals should be counted only once during a reporting period. Unique individuals should not be counted in more than one reporting period. Individuals refers to professionals involved in investigations of child sexual abuse material, child sexual exploitation, and child sex trafficking. Feedback means the individual was reached and responded to follow-up questions about their use of ICACCOPS. Reporting period refers to the specific timeframe covered by this report. System refers to ICACCOPS, which includes an array of tools that assist law enforcement professionals and help them investigate ICAC-related offenses. Investigative capacity refers to an organization's ability to thoroughly examine and gather evidence to resolve cases. This can include improving skills and gaining access to relevant tools, technology, and resources.
9. Did you experience any challenges related to external factors beyond your control during the reporting period that impacted program outcomes? If yes, please describe the challenges. ○ Yes: _____ ○ No	Challenges related to external factors can vary; examples might include: • Unexpected costs: for example, due to price surges for necessary resources. • New compliance or standards: such as changes in laws, regulations, or guidance. • Supply: unexpected hurdles related to resource availability. • Skilled labor: labor markets making it difficult to find, hire, or retain skilled labor. • Technology: changes in stability and threats related to technology. Reporting period refers to the specific timeframe covered by this report.

	Program refers to the specific set of activities that are carried out by the award recipient and supported by OJJDP award funds, in whole or in part.
10. How would you describe the progress made toward this award's goals and objectives during this reporting period? ○ Not started ○ Behind schedule ○ On track ○ Ahead of schedule ○ Complete	Reporting period refers to the specific timeframe covered by this report.
PROGRAM QUESTIONS (These are asked one time at beginning of the award.)	DEFINITIONS
1. What system maintenance, upgrades, and enhancements will be supported, in whole or in part, by OJJDP award funds? <i>List the system upgrades and enhancements.</i>	System refers to ICACCOPS, which includes an array of tools that assist law enforcement professionals and help them investigate ICAC-related offenses. Maintenance, upgrades, and enhancements refers to actions taken to improve or repair system functionality for end users.
2. On what topics will individuals be trained? <i>Select all that apply.</i> ○ Navigating an upgraded interface ○ Mastering new or altered: ▪ Workflows ▪ Data input procedures ▪ Reporting or analytical capabilities ○ Protocols ○ Data security ○ Other, specify: _____	Individuals refers to professionals involved in investigations of child sexual abuse material, child sexual exploitation, and child sex trafficking. Navigating an upgraded interface refers to ways the end user interacts with ICACCOPS via onscreen prompts or actions. The goal of upgrades is to make access and usability easier and more intuitive. Workflows refers to a sequence of tasks or steps needed to access information or utilize a particular aspect of ICACCOPS. Data input procedures refers to methods for entering case information into ICACCOPS for analysis by the system. Reporting or analytical capabilities refers to results generated by ICACCOPS to assist in investigations of online child sexual exploitation. Protocols refers to the rules of behavior followed when accessing ICACCOPS. Data security refers to the secure protection of data entered into ICACCOPS, analyzed by ICACCOPS, and/or generated by ICACCOPS as part of a law enforcement investigation.
3. How many unique individuals use the system now? _____	Unique means unduplicated. Individuals should be counted only once during a reporting period. Unique individuals should not be counted in more than one reporting period. Individuals refers to professionals involved in investigating cases of child sexual abuse material, child sexual exploitation, and child sex trafficking. System refers to ICACCOPS, which includes an array of tools that assist law enforcement professionals and help them investigate ICAC-related offenses.